#### ServiceMark Telecom

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Learn More: servicemark.net/zoom-phone



A Modern Cloud Phone System



# Modern Cloud Business Communications

A single platform for video, voice, chat and meetings

### Modern Cloud Phone System

Zoom Phone includes traditional PBX features that enable employees to talk and interact in new ways to keep businesses moving.

### Centralized Management

Provision and manage users and intelligently monitor business interactions with an easy-to-use centralized administration portal.

#### Secure and Reliable

The globally distributed Zoom cloud platform delivers secure HD audio with enterprise-class reliability and quality of service.

- Secure HD audio provides exceptional clarity and quality to all business interactions
- Seamlessly make and receive calls over WiFi, cellular data and cellular voice connections
- Do more with a single unified app for video, voice, messaging, and meetings
- You are always connected with native apps for Windows, MacOS, iOS, and Android



of the future and exactly what we've all been waiting

Steve Mandelbaum

EAB

# Intelligent Call Routing & Management

Never miss a call. With intelligent personal and system call routing capabilities, calls are efficiently connected.

# Auto Attendant / IVR

Reduce the workload of your administrative assistants by creating automated attendants with easy-to-use call routing wizards.

# Modern Desktop & Mobile Apps

Powerful apps unlock the ability to communicate and interact with contacts from any device, from anywhere, anytime.



# Interoperability With Standards-Based **Endpoints**

Preserve the traditional desk phone experience with native support for standard SIP-based VoIP devices from third-party vendors like Polycom and Yealink.

# **Voicemails and Call History**

View your call history, listen to or read transcribed voicemails, and return calls directly from the app.

# **Caller ID and Dialing Personas**

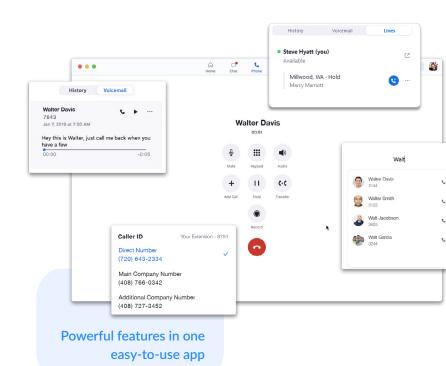
Easily change the phone number or persona to represent the type of call you're making.

# **Call Recording**

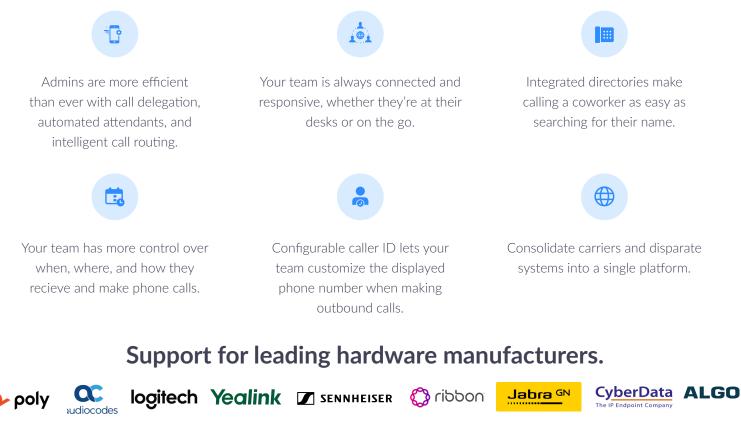
Quickly and efficiently preserve and review phone conversations with the on-demand call recording feature.

# Shared Line Appearance/Delegation

Assign a delegate to screen and make calls on behalf of another person. Easily see calls placed on hold and select them to answer.



# How does a modern enterprise cloud phone system change your business?



# If you're interested in seeing how Zoom Phone can support your business

# **Request a FREE Consultation**



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