### ServiceMark Telecom





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**BETTER TOGETHER** 

Collaborate in Teams. Call from CONNECT

## **ADVANCED FEATURES**

Advanced cloud PBX, Call Center, SMS and more

## **SAVINGS**

Unlimited Local & Long Distance<sup>1</sup>

For businesses who have oriented their collaboration solution around Microsoft Teams<sup>2</sup>, CONNECT with Teams offers the best of CONNECT and disables features such as chat, meetings and file sharing so users aren't faced with confusing options. Users go to Teams for chat, meetings and files, and CONNECT for all phone related services. CONNECT features are accessed through the phone, desktop and mobile app and the user can sign into CONNECT with their Microsoft 365 credentials.

## MICROSOFT TEAMS AS YOUR COLLABORATION HUB

Use Microsoft's collaboration tools to manage chat, file sharing, and video conferencing.

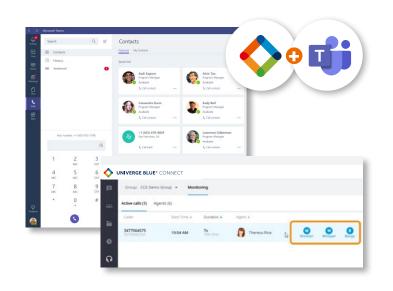
# **CONNECT AS YOUR BUSINESS PHONE SYSTEM**

Communicate through a business-grade, cloud-based phone system with the features your business deserves including integrated SMS and advanced call routing.

#### **SUPPORT & SERVICE YOU CAN COUNT ON**

24/7 support with industry leading 99.999% uptime SLA.

- 1. Free local and long distance calling to the US, Canada, and Puerto Rico
- 2. Microsoft Teams licenses purchased separately.











# UNIVERGE BLUE CONNECT WITH MICROSOFT TEAMS



# HOW UNIVERGE BLUE CONNECT AND MICROSOFT TEAMS WORK TOGETHER

FEATURES	CONNECT WITH TEAMS PROVIDES	MICROSOFT TEAMS PROVIDES
Instant Messaging		✓
Online Meeting		✓
Cloud Storage and File Sharing		<b>✓</b>
Notes and Tasks		✓
Enterprise PBX	✓	
Unlimited Domestic Calling	✓	
Free Desk Phone	✓	
Business SMS	✓	
CONNECT Desktop & Mobile Apps	✓	
Phone Features (Call Forward, Hold, 3-way)	✓	
Call Center (Monitor, Barge, Whisper)	✓	
Call Queuing	✓	
Automated Attendant	✓	
Reporting & Analytics	✓	
Voicemail & Transcription	✓	
Voicemail Storage	✓	
Call Recording	✓	
Music on Hold	✓	
3rd Party Integrations	✓	
24/7 Support	✓	

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